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Federal Communications Commission  
Consumer & Governmental Affairs Bureau  
Washington, D.C. 20554

02-278

**CGB**

**SEP 15 2003**

Ms. Donna Robinson  
293 Carter Road  
Madison, AL 35758-8213

Control No. 0302586/kah

**RECEIVED**

**SEP 29 2003**

Federal Communications Commission  
Consumer & Governmental Affairs Bureau

Dear Ms. Robinson:

Thank you for your letter to Senator Richard Shelby regarding the Federal Communications Commission's (Commission) recent amendment to the rules implementing the Telephone Consumer Protection Act of 1991 (TCPA). Specifically, you express concern that, "without the proper input from the business and association community," the Commission reversed its prior conclusion that an "established business relationship" constitutes the necessary express permission to send an unsolicited facsimile advertisement. You indicate that requiring such express permission to be in writing will place economic and labor-intensive burdens on associations that wish to fax their members.

On September 18, 2002, the Commission released a Notice of Proposed Rulemaking (NPRM) in CG Docket No. 02-278, seeking comment on whether it should change its rules that restrict telemarketing calls and unsolicited fax advertisements, and if so, how. The NPRM sought comment on the option to establish a national do-not-call list, and how such action might be taken in conjunction with the national do-not-call registry rules adopted by the Federal Trade Commission (FTC) and the numerous state do-not-call lists. In addition, the Commission sought comment on the effectiveness of the TCPA's unsolicited facsimile advertisement rules, including the Commission's determination that a prior business relationship between a fax sender and recipient establishes the requisite consent to receive advertisements via fax. The Commission received over 6,000 comments from individuals, businesses, and state governments on the TCPA rules.

The record in this proceeding, along with our own enforcement experience, demonstrated that changes in the current rules are warranted, if consumers and businesses are to continue to receive the privacy protections contemplated by the TCPA. As explained in the Commission's Report and Order released on July 3, 2003, the record indicated that many consumers and businesses receive faxes they believe they have neither solicited nor given their permission to receive. Consumers emphasized that the burden of receiving hundreds of unsolicited faxes was not just limited to the cost of paper and toner, but includes the time spent reading and disposing of faxes, the time the machine is printing an advertisement and is not operational for other purposes, and the intrusiveness of faxes transmitted at inconvenient times, including in the middle of the night.

Ms. Robinson, re: 02-278  
List AL 201-2

As we explained in the Report and Order, the legislative history of the TCPA indicates that one of Congress' primary concerns was to protect the public from bearing the costs of unwanted advertising. Therefore, Congress determined that companies that wish to fax unsolicited advertisements to customers must obtain their express permission to do so before transmitting any faxes to them. The amended rules require all entities that wish to transmit advertisements to a facsimile machine to obtain permission from the recipient in writing.

The Commission's amended facsimile advertising rules were initially scheduled to go into effect on August 25, 2003. However, based on additional comments received since the adoption of the July Report and Order, the Commission, on its own motion, determined to delay the effective date of some of the amended facsimile rules, including the elimination of the established business relationship exemption, until January 1, 2005. The comments filed after the release of the Report and Order indicate that many organizations may need additional time to secure this written permission from individuals and businesses to which they fax advertisements. Enclosed is a copy of the Commission's Order on Reconsideration, released on August 18, 2003.

We appreciate your comments. We have placed a copy of your correspondence in the public record for this proceeding. Please do not hesitate to contact us if you have further questions.

Sincerely,

  
K. Dane Snowden

Chief

Consumer & Governmental Affairs Bureau

Enclosures

cc: The Honorable Richard Shelby

RICHARD SHELBY  
ALABAMA

CHAIRMAN - COMMITTEE ON BANKING, HOUSING  
AND URBAN AFFAIRS

COMMITTEE ON APPROPRIATIONS

CHAIRMAN - SUBCOMMITTEE ON TRANSPORTATION

COMMITTEE ON GOVERNMENTAL AFFAIRS

SPECIAL COMMITTEE ON AGING

110 HART SENATE OFFICE BUILDING  
WASHINGTON, DC 20510-0103  
(202) 224-5744

<http://shelby.senate.gov>

E-mail: senator@shelby.senate.gov

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SEP - 2 2003

United States Senate

WASHINGTON, DC 20510-0103

August 20, 2003

STATE OFFICES

1800 FIFTH AVENUE NOR  
321 FEDERAL BUILDING  
BIRMINGHAM, AL 35203  
(205) 731-1364

HUNTSVILLE INT'L AIRPORT  
1000 GLENN HEARN BLDG  
BON 20127  
HUNTSVILLE, AL 35824  
(256) 772-0460

113 ST. JOSEPH STREET  
445 U.S. COURTHOUSE  
MOBILE, AL 36602  
(251) 694-4164

ONE CHURCH STREET  
ROOM C-561  
MONTGOMERY, AL 36104  
(334) 223-7303

1118 GREENSBORO AVENUE #240  
TUSCALOOSA, AL 35401  
(205) 759-5047

Ms. Sheryl J. Wilkerson  
Office of Legislative Affairs  
Federal Communications Commission  
Room 8-C453  
445 12th Street, S.W.  
Washington, D.C. 20554

CGB  
TCJA  
2586

Dear Ms. Wilkerson:

Enclosed, please find a copy of correspondence I received  
from Donna Robinson.

Please review the enclosed and address the concerns raised.  
I have notified my constituent to expect a timely reply directly  
from you.

Sincerely,

*Richard Shelby*

Richard Shelby

RCS/sfm  
Enclosure

3 SEP 2003 RCVD

**RICHARD SHELBY**  
ALABAMA

CHAIRMAN - COMMITTEE ON BANKING, HOUSING  
AND URBAN AFFAIRS

COMMITTEE ON APPROPRIATIONS

CHAIRMAN - SUBCOMMITTEE ON TRANSPORTATION

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WASHINGTON, DC 20510-0103

August 20, 2003

Ms. Donna Robinson  
293 Carter Road  
Madison, Alabama 35758-8213

**STATE OFFICES**

1800 FIVE AVE. S.  
321 FIVE AVE. S.  
HUNTSVILLE, AL 35201  
(205) 731-1384

1000 GINN HEARTS B.  
BUN 20127  
HUNTSVILLE, AL 35824  
(256) 772-0460

117 S. JENSEN ST.  
445 U.S. COURTHOUSE  
MOBILE, AL 36602  
(251) 694-4164

ONE CHURCH STREET  
R. OF C-561  
MONTGOMERY, AL 36104  
(334) 223-7303

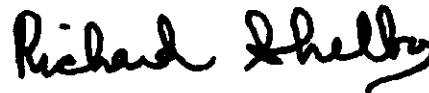
1119 GREENBERRY AVE. #240  
TUSCALOOSA, AL 35401  
(205) 759-8047

Dear Ms. Robinson:

Thank you for taking the time to contact me regarding your concerns.

I have contacted the FCC on your behalf and have asked them to respond to your concerns. You should expect a reply to your concerns directly from the agency in a timely manner. Please do not hesitate to contact me about this or other matters in the future.

Sincerely,



Richard Shelby

RCS/sfm

**Shelby, Senator (Shelby)**

**From:** Donna Robinson [donna.r.robinson@msfc.nasa.gov]  
**Sent:** Friday, August 15, 2003 11:13 AM  
**To:** Shelby, Senator (Shelby)  
**Subject:** FAX Communications

RECEIVED AUG 18 2003

Donna Robinson  
293 Carter Road  
Madison, AL 35758-8213

August 15, 2003

The Honorable Richard C. Shelby  
United States Senate  
110 Hart Senate Office Building  
Washington, D C. 20510-0103

Senator Shelby:

I am writing to alert you to the recent actions taken by the FCC to amend the regulations that implement the Telephone Consumer Protection Act of 1991 (TCPA). The FCC has decided, without the proper input from the business and association community, to modify the current law by doing away with the "established business relationship" provision pertaining to fax advertisements. This amendment will place onerous administrative and economic burdens on associations by requiring "expressed written consent" from their own members prior to sending a fax advertisement. I hope you share in my concern over this onerous restriction of legitimate commercial activity.

The new FCC reading of the TCPA prohibits any person or entity from sending any fax that contains an unsolicited advertisement which is defined as "any material advertising the commercial availability or quality of any property, good, or services which is transmitted to any person without that person's prior express invitation or permission." As a result, the established business relationship is no longer sufficient to permit faxes to be transmitted. Associations and businesses are now faced with the challenging administrative, legal, economic and record keeping ramifications that will arise thanks to the new FCC changes.

The proposed changes, which are scheduled to go into effect on August 25, 2003 - 30 days after they were published in the Federal Register on July 25, 2003, will create a significant economic and labor-intensive burden for the association community. The adjustment in the TCPA will require signed written consent to allow faxes to be sent that contain unsolicited advertisements. It would even require written consent for faxes pertaining to events such as annual meetings.

While these changes may be suitable for residential telephone numbers as the new Do Not Call registry provides, they are certainly not acceptable for association-to-member facsimile communications. Associations rely on faxes as a prime source of communication and marketing to meet the needs of their members.

With penalties reaching \$11,000 per unauthorized fax, this is a burden that few associations can financially endure. The proposed FCC changes are a prime example of an idea where the disadvantages and unintended consequences far outweigh the benefits. Please join me in requesting that the FCC halt their efforts to change the current TCPA.

Sincerely,